

228543

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☐ IXC ☒ CLEC ☐ ILEC ☐ Wireless

2011 2911

CERTIFICATED COMPANY INFORMATION

Company Name Charter Fiberlink SC-CCO, LLC	FEIN/SSN
Dbaf/ka	Telephone # 314 965-0555
Mailing Address 12405 Powerscourt Drive	
City, State, Zip Code St Louis, MO 63131	
Business Location Same as above	
City, State, Zip Code	County

REGISTERED AGENT INFORMATION

RECEIVED

Registered Agent:	
Mailing Address:	
City, State, Zip Code:	

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. Patti Lewis, VP Service Fulfillment
General Manager (Include address if different than above.)
314 543-5720 / 314 288-3555 / CFLRegulatory@chartercom.com
 Telephone Number Facsimile Number E-mail Address
- B. Vickie Mason, Customer Care Advocate Supervisor 941 Charter Commons, Town and Country, MO 63017
Customer Relations /Complaints Representative (Include address if different than above.)
636 220-4714 / 636 207-5130 / Vickie.Mason@chartercom.com
 Telephone Number Facsimile Number E-mail Address
- C1. Glenda Riley, Telephone Customer Care Advocacy Manager 941 Charter Commons, Town and Country, MO 63017
Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)
636 220-2090 / 636 207-5130 / Glenda.Riley@chartercom.com
 Telephone Number Facsimile Number E-mail Address
- C2. 866 700-3761
Customer Contact (Toll Free Number)
- D. NOC
Engineering Operations (Include address if different than above.)
866 248-7662 / / DLcorpnsoctechs@chartercom.com
 Telephone Number Facsimile Number E-mail Address
- E. NOC
Test and Repair (Include address if different than above.)
866 248-7662 / / DLcorpnsoctechs@chartercom.com
 Telephone Number Facsimile Number E-mail Address

F. NOC
Emergencies (During non-office hours)
866 248-7662 / / DLcorpnsoctechs@chartercom.com
Telephone Number Facsimile Number E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Betty Sanders, Director Regulatory Affairs
Regulatory Officer (Include address if different than above.)
314 288-3259 / 314 288-3555 / Betty.sanders@chartercom.com
Telephone Number Facsimile Number E-mail Address

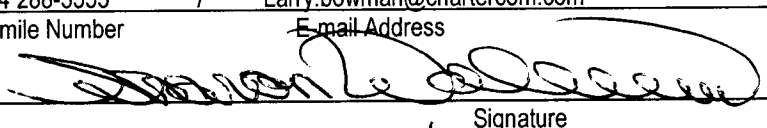
H. Betty Sanders, Director Regulatory Affairs
Dual Party Mailings (Name)
12405 Powerscourt Drive, St Louis, MO 63131
Mailing Address
314 288-3259 / 317 288-3555 / Betty.sanders@chartercom.com
Telephone Number Facsimile Number E-mail Address

I. Sharon Wallheimer, Regulatory Specialist
Interim LEC Fund Mailings (Name)
12405 Powerscourt Drive, St Louis, MO 63131
Mailing Address
314 543-5665 / 314 288-3555 / Sharon.wallheimer@chartercom.com
Telephone Number Facsimile Number E-mail Address

J. Sharon Wallheimer, Regulatory Specialist
Universal Service Fund Mailings (Name)
12405 Powerscourt Drive, St Louis, MO 63131
Mailing Address
314 543-5665 / 314 288-3555 / Sharon.wallheimer@chartercom.com
Telephone Number Facsimile Number E-mail Address

K. Sharon Wallheimer, Regulatory Specialist
Gross Receipts Mailings (Name)
12405 Powerscourt Drive, St Louis, MO 63131
Mailing Address
314 543-5665 / 314 288-3555 / Sharon.wallheimer@chartercom.com
Telephone Number Facsimile Number E-mail Address

L. Larry Bowman, Manager Telephone Tariffs
Lifeline Mailings (Name)
12405 Powerscourt Drive, St Louis, MO 63131
Mailing Address
314 543-5855 / 314 288-3555 / Larry.bowman@chartercom.com
Telephone Number Facsimile Number E-mail Address

Sharon Wallheimer
This form was completed by (print name)
Regulatory Specialist
Title

Signature
3/10/11
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Clerk's Office
Post Office Drawer 11649
Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

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